

# CURATED WINTER EXPERIENCES

PARK CITY, UTAH



abode  
LUXURY RENTALS





# welcome to abode luxury rentals. your story starts here.

Park City is so much more than just a ski town – it's a year-round playground for adventure seekers, explorers, memory makers, all of those who believe that our time is invaluable and who are dedicated to the proposition that anything is possible. Our in-house Concierge Team truly understands the importance of curating experiences that are the foundation for lifetime memories for our guests, while providing seamless planning and customized services so that you can arrive with ease and make the most of every minute in the mountains.

To enhance your stay, we are happy to help you not only with the essentials – pre-arrival grocery & bar stocking, preferred transportation, gear & childcare rentals, etc. – but curating unique experiences & adventures that are anything but ordinary, with our true concierge service.

We invite you to immerse yourself in this world community at the crossroads of wild mountain majesty and authentic mountain town, allowing us to help you navigate the many awe-inspiring adventures by land, water, air, or even saddle. Upon returning to your Abode, indulge in rejuvenating in-home spa & wellness services, unique culinary experiences & private chef services, and all the essentials to make your stay one that you'll never forget.

Longstanding relationships with only the best local outfitters allow our Concierge Team to curate tailor made itineraries for every guest – a bespoke approach that guarantees a creative, seamless, adventurous, and fulfilling experience for all, allowing our guests unparalleled access and pricing not available to the general public, in addition to exclusive enhancements offered #OnlyAtAbode.

As you view this collection of curated experiences, we encourage you to think of these as a jumping off point for endless opportunities. All experiences are completely customizable for your group.

To get started, simply reach out to our Concierge Team with your wish list and we will get to work curating your custom experiences & itinerary. We look forward to the opportunity to help you live your story here in Park City and ensure a most unforgettable journey awaits.

Regards,  
Abode Luxury Rentals Concierge Team  
[concierge@abodeluxuryrentals.com](mailto:concierge@abodeluxuryrentals.com)  
(435) 214-1496  
[www.abodeluxuryrentals.com](http://www.abodeluxuryrentals.com)

# why book with abode

Abode Luxury Rentals is delighted to offer true concierge service and helpful planning resources to all valued guests of Abode. Our team of knowledgeable, long-time locals know the ins & outs of the area, have long-fostered relationships with the best local outfitters, and truly know what it means to curate luxury experiences tailored exclusively to you. We take the hassle out of the booking and logistics, communicating your wants and needs with our preferred outfitters to ensure a seamless, guaranteed top-quality experience every time. In many cases the relationships with our preferred outfitters allow us to negotiate pricing on your behalf, or offer preferred pricing from the start, in addition to adventures and accommodations not offered to the general public.

#OnlyAtAbode experiences include curated enhancements such as gourmet catered dining al fresco, champagne toasts, private luxury roundtrip transportation and more. Pricing in this guide is typically displayed as a starting price or range based on group sizes of four, unless otherwise noted,

and includes #OnlyAtAbode enhancements. When applicable, gratuity is included in the price for your host or outfitter. While guests are welcome to arrange their own transportation, our guests find it to be an essential offering due to the time sensitive nature of many experiences, and with regards to not only your comfort and privacy, but it also enables our team to guarantee many of the enhancements and personalized services.

At your request, we can provide alternate pricing options for any number of guests and for completely customized excursions and services. For some experiences, there may be special pricing for children or seniors. If you prefer to coordinate and book services without the assistance and service guarantees of our in-house Concierge Team, we're happy to provide recommendations and resources free of charge.

*\*Package offerings current as of October 2022, subject to change. Inquire with our concierge for most current offerings and customizations. Please see last page for important details and booking terms.*



# contents

## WINTER SPECIALS

SLEIGH RIDE  
SLEIGH RIDE DINNER  
SNOWMOBILING  
DOG SLEDDING  
GEOTHERMAL CRATER  
ICE CASTLES  
RAIL ROAD

## HIGH MOUNTAIN ADVENTURES

CROSS COUNTRY SKI TOURS  
SKI TICKETS  
SKI LESSONS  
SKI RENTALS  
FAT TIRE BIKING  
SNOWSHOEING  
SNOW TUBING

## FIT & WELL

PRIVATE IN-ABODE SPA SERVICES  
OXYGEN

## ESSENTIAL SERVICES

SKI DOCTOR  
PRIVATE TRANSPORTATION  
BABY GEAR RENTALS  
BABYSITTING SERVICES  
STOCK THE FRIDGE, PANTRY & BAR  
ERRAND SERVICE  
CULINARY EXPERIENCES  
SHIPPING & DELIVERIES  
LAUNDRY PICKUP & DELIVERY

## CELEBRATION & SPECIAL ARRANGEMENTS

FRESH FLORALS & BOTANICALS  
CUSTOM ENHANCEMENTS  
CUSTOM KIDS & FAMILY ACTIVITIES  
CUSTOM BALLOONS & DÉCOR  
BIRTHDAY & SPECIALTY CAKES  
PHOTOGRAPHY SESSION

## MORE UTAH ADVENTURES

MUST-SEE ACTIVITIES  
BIG 5 NATIONAL PARKS

## FREQUENTLY ASKED QUESTIONS

TERMS & CONDITIONS, PAYMENT INFO,  
CANCELLATION POLICY AND MORE



winter specials



## SLEIGH RIDE

Live an unforgettable experience gliding through the pristine slopes of Park City's snow-capped mountains in a horse-drawn sleigh. Each sleigh is pulled by two draft horses and holds approximately 10-12 passengers. Upon arrival at the lodge, you will be welcomed by a roaring fire, live music and a western style meal. Children's, vegetarian and gluten-free menu options available with advance notice. The evening ends with a relaxing sleigh ride back to the resort.

## SLEIGH RIDE DINNER SAMPLE

### STARTER

Chili Con Carne

Vegetable Chowder

Served with warm seasoned breadsticks

### MAIN COURSE

Herb Crusted Sterling Silver Slow Roasted Prime Rib  
served with our own Creamed Horseradish and Roasted  
Garlic Thyme Au jus

Fresh Half Roasted and Grilled Finished Chicken rubbed in  
house seasoning

"House Specialty" Filet of Seasoned Boneless Trout,  
Grilled and Topped with signature Asian Glaze

Vegetarian Option Upon Request: grilled veggie link  
sausage on a bed of peppers and onions

### SIDES

Baby Red Mashed Potatoes, Chef's Choice Fresh

Vegetable, Caesar Salad and Warm Buttered Bread Sticks

### CHILDREN'S ALTERNATIVE

Macaroni & Cheese

\*children are welcome to all items on the main menu

### DESSERT

Brownie and Vanilla Ice Cream Topped with Salted  
Caramel Sauce

A Full Bar service is offered, and a selection of Wine and  
Beer. All menu items are subject to change according to  
seasonality and availability.



## SNOWMOBILING

Ride brand new Polaris or Ski Doo snowmobiles over scenic, secluded, privately owned land. This thrilling adventure should be a “must”! Guides, transportation, and helmets provided. Take advantage of the powder jumpsuits and boots available.

Minimum age to ride is 3-5 years old. Valid driver’s license is required to drive and be 18+ to have a passenger. Prices depend upon duration and location. Ski attire is recommended and we recommend bringing your own ski goggles. Helmets, snowsuits and boots are available for rent if you do not have your own. Goggles are only available for purchase per health code.



## DOG SLEDDING

This is a limited and unique adventure for the whole family. Glide through the snow-covered meadows of the Wasatch Mountain Range in a dogsled pulled by a team of beautiful huskies. Up to two adults will fit on a sled at a time, 350 lb. weight limit!

Choose from the two great options to enjoy this unforgettable experience: a one-hour ride or a split ride that includes two rides for 30 minutes each where the sled can include up to three people!

*Each sled can carry a maximum of two adults and one small child, and a maximum of 350 pounds.*





## GEOHERMAL CRATER

Nestled in Heber Valley lies one of Utah's best kept secrets. This geothermal hot spring that was created over 10,000 years as melting snow went deep into the earth and percolated upward from being heated by the earth's interior. As the warm water rose to the surface, it picked up minerals—eventually creating the beehive-shaped limestone deposit.

The natural phenomenon attracts visitors from all over the world and truly is a once-in-a-lifetime experience. Mineral rich water maintains a temperature of 90-96degrees Fahrenheit year-round and you can relax in the water while the opening at the top of the dome lets in the crisp mountain air and sunlight.

With a depth of 65 feet and a 400-foot-wide base, the hot spring is the ultimate destination for scuba divers and scuba enthusiasts across the globe. You can even get scuba certified at the only warm scuba destination in the Continental US.

If scuba diving isn't on your agenda, you can simply swim, soak, snorkel, SUP, or even just tour the Homestead Crater. Custom-built decks that go into the water make it easy to sit back and recharge in the magic of the volcanic waters. Lifejackets and snorkels are supplied so the whole family can experience the warm mineral water. This trip lasts 2 hours, with a minimum of two people, and varies based on weekday or weekend rates.

*Additional gear rentals available. This excursion is unavailable on Sundays*



## ICE CASTLES

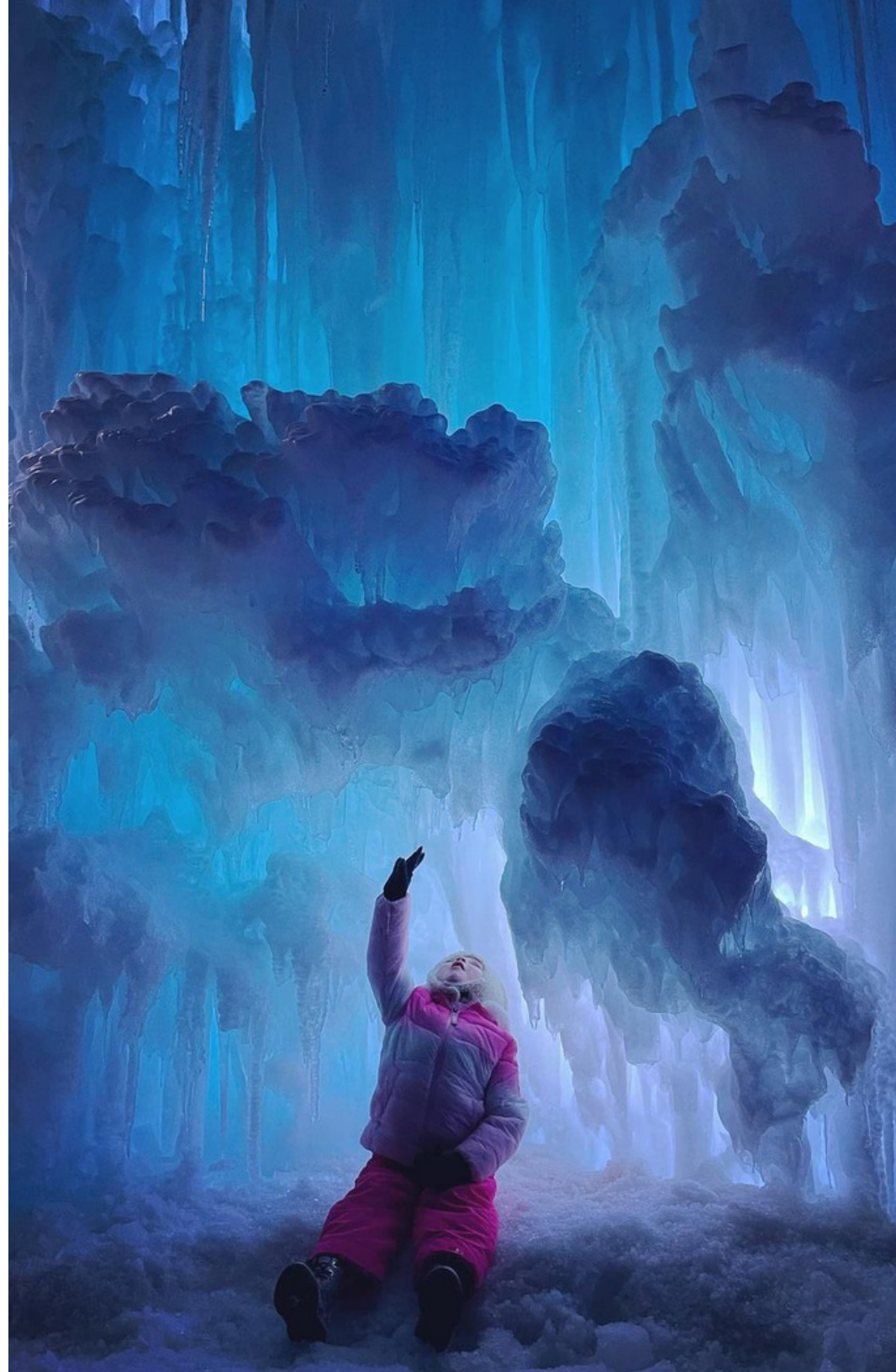
Ice Castles is an award-winning frozen attraction located in five cities across North America, and you can find one of them in Midway, Utah! The experience is built using hundreds of thousands of icicles hand-placed by professional ice artists. The castles include breathtaking LED-lit sculptures, frozen thrones, ice-carved tunnels, slides, fountains and much more.

Explore caverns and walk beneath archways adorned with hand-placed icicles which dangle overhead like a beautiful, winter chandelier, squeal with delight as you race down one of our exhilarating ice slides designed for people of all ages, get lost in a maze of ice where magic and wonder await around every turn, and squeeze through passageways just large enough for children and adults who are adventurous enough to crawl.

Whether you're planning a visit during the day or night you can expect to have a spectacular experience. The daytime allows you to appreciate the deep blues that only the natural light of the sun brings out in the ice, as well as the details in the Ice Castles. At night LED lights illuminate Ice Castles from within as you experience the majestic creations under the stars.

*Be sure to dress warmly so you can fully enjoy the time spent inside anticipating the night to come, as guests cannot leave the venue and come back in the same day.*

*Typically open in January-February, but the opening dates differ year to year as Ice Castles operations are completely dependent on weather.*







## RAIL ROAD

Since 1899, the Heber Valley Railroad has been taking passengers on a fabled journey. This experience is more than just a mode of transportation: it's a trip back in time on lovingly restored rail cars with entertaining musicians and artists. Out your window, the scenery along the route is spectacular during every season of the year. Wild animals and birds are commonly seen along the tracks, including deer, elk and eagles.

## NORTH POLE EXPRESS

Join us on this fun and traditional train ride to the North Pole until December 30th! This family favorite round trip to the North Pole includes hot cocoa and Mrs. Claus' famous chocolate chip cookies. You'll sing along to new and traditional Christmas favorites on the way and be entertained by our hosts, elves and cocoa chefs. When we reach the North Pole Santa will join us for the return trip and greet each child and present them with a special gift.

\*Limited availability

## LAKESIDE LIMITED

Climb aboard for this relaxing two-hour ride along the shores of Deer Creek Reservoir and the base of majestic Mt. Timpanogos. This "over the river and through the woods" ride provides a spectacular view of Heber Valley and breathtaking scenery. You might spot a variety of native wildlife such as mule deer, bald eagles, elk, coyotes, or foxes along the way.

## DEER CREEK EXPRESS

This approximately 90 minute trip offers incredible views of the Wasatch Mountains, the wide-open vistas of Deer Creek Reservoir, and the beautiful Heber Valley. The Deer Creek Express departs from the depot, follows the shores of Deer Creek Reservoir to Decker Bay, and returns.



high mountain  
adventures

## CROSS COUNTRY SKI TOUR

If you are looking to escape the hustle and bustle of ski resorts, join us on a cross-country ski tour. This is your opportunity to travel the same way the mountain men and early miners used to. Tours can stay closer to town in the Round Valley area or venture about 40 minutes away into the Uinta National Forest.

Nordic skiing offers participants of all experience levels the opportunity to explore what lies beyond the city limits. Your Park City cross-country ski tour can be a slow paced means of traveling through the snow or a rewarding aerobic workout! Your experience all depends on what you are looking for in your customized outing. Cross-country ski tours are fun for families with older children, groups of friends, couples, or a unique activity for smaller sized corporate groups. In order to give you the most rewarding experience we assure you a custom cross-country ski tour. We will only pair you with people who fit your same skill level, in fact most tours will be private. Although we don't offer lessons, our guides take beginners out all the time and can provide helpful tips to get you comfortable! If you'd like some additional information check out our blog!





## SKI TICKETS

Utah is home to The Greatest Snow on Earth® and Park City features some of the best ski resorts around. Here you'll find endless pockets of powder, snowy red rock views, welcoming slope side culture, and the unmatched accessibility of it all. No matter what brings you to ski or ride in Park City, make sure you have enough time to take it all in.

## SKI LESSONS

No matter your ability, no matter your age or experience, whether you prefer steep, technical terrain or flat and forgiving slopes, our ski instructors have a lesson to help you sharpen your skills and explore the mountain with confidence elevating your skiing to the next level thanks to personalized attention and expert instruction.







## SKI RENTALS

Your ski vacation should be just that – a vacation. We take the headache out of renting equipment so you can enjoy your vacation. Reserve the equipment you want online or by calling. While you relax, the ski butler will fit you in your accommodations. After you enjoy the mountains and you pack your suitcases, we'll pick up your equipment.

You will be able to choose between no or limited-touch boot fittings before our rental technician arrives at your accommodations. From a safe distance, we will help guide you through the boot fitting process and answer any questions you may have without having to have direct contact. We will also ask if there is a large, open space you prefer to conduct the delivery, such as a garage, deck or large living room.

About the gear: Skis and snowboards specific for the type of terrain you like to ski and it will be professionally tuned and waxed with knowledgeable technicians who make sure all your equipment fits just right.



## FAT TIRE BIKING

The latest and most popular sport in the last winters, cruise on the snow with our fat tire bikes and enjoy the blue skies, the snow-covered trails and the mountain air. The secret is out. Park City has over 450 miles of single track trails, and they are waiting for you no matter your skill level. Join us on our brand new fleet of bikes and let us show you the best trails on the best bikes. From rolling paved paths to challenging single track there are numerous options around town. We will work with you to find the perfect ride for your experience and desires. Our mountain bike tours are always private so we can provide the best possible level of service to you.

Generally, 1.5 hours on snow. This activity is extremely condition dependent and is more suited for more experienced mountain bikers. Tour includes bike, helmet, round trip transportation, water and snack.

And while you don't need to be an expert to enjoy the sport, knowing where and when to go could turn an exhaustive day into the best adventure of your trip that you'll want to repeat year after year.





## SNOW TUBING

One of the oldest family winter traditions is easier than ever! With seven lanes at 1,200 feet long, there's room for the whole family. Jump to the longest tubing runs in the state many times, and go up on the conveniently moving carpet that transport tubers back up the hill.



## SNOW SHOEING

Whether you are looking for a scenic aerobic experience or just a peaceful walk in the woods you will love snowshoeing with us. All levels of experience are welcomed. This is also a great tour for photographers. Snowshoes, waterproof overshoe, hiking poles, guide and round trip transportation are provided.

Individuals six years old and older with any level of snowshoeing experience are welcome on our snowshoe tours. Snowshoeing is a great option for anyone interested in experiencing the scenic Wasatch or Uinta Mountains.



fit & wellness

## PRIVATE IN-ABODE SPA SERVICES

Relax, and unwind in the comfort of your Abode with the best massage therapists in Park City. Indulge in any number of stress-reducing, relaxational or therapeutic massage treatments.

Licensed massage therapists are happy to do multiple massages and various modalities of your choice. They also offer infrared heated tables for a deeper heated experience.

Choose from deep tissue, hot stone & Swedish massage, salt/sugar scrub massage, Thai, or couples massage. Have another request? Reach out to our concierge.







## OXYGEN

Almost half of all guests suffer from the symptoms of Altitude Sickness. Symptoms like headache, nausea, shortness of breath, trouble exercising, fatigue, dizziness, trouble sleeping or loss of appetite are felt when traveling to Park City or Deer Valley very quickly.

The oxygen concentrators provide 95% pure Oxygen. As your oxygen saturation increases your symptoms will decrease and you will feel better, sleep better and enjoy your vacation more!

Concentrated oxygen from an oxygen concentrator has been proven to be the most effective tool in treating and preventing altitude sickness in Park City or Deer Valley.

essential services





## SKI DOCTOR

Don't miss a day on the slopes! Ski Doctor will pick up your equipment in the evening and drop it off the next morning just in time for fresh tracks. They have years of experience managing and running ski shops in both Park City and Salt Lake City. They know how important getting out on the slopes is and having gear that functions properly.

### BRONZE TUNE

hand applied swix performance wax  
infrared heating for best wax penetration  
machine and hand buff

### SILVER TUNE

includes everything in the bronze tune, plus:  
slide & base edging sharpening  
using wintersteiger trimjet precision equipment

### GOLD TUNE

includes everything in the silver tune, plus:  
base preparation and belt grind  
stone grind and base structure

### PLATINUM TUNE

includes everything in the gold tune, plus:  
p-text repair of up to 5 gashes  
note: does not include edge repair or core shots





## TRANSPORTATION SERVICES

These luxury services guarantee your professionally trained and dressed chauffeur will arrive at your designated time, getting you to your destination safely. Rest assured, you're in good hands with the best of the best when you book with Abode's Concierge Team.

From roundtrip airport transportation to in-town, day trip & personal chauffeur service, you can count on a fleet of luxury sedans, SUVs, vans, minibuses & luggage trailers for all your gear and your group. Car seats and booster seats are provided upon request.

### PRIVATE & INTERNATIONAL AIRPORT

Make the most of your moments from the time you touch down. Let our Concierge Team take the stress out of traveling. Have time before check-in or departure? Ask our concierge about adding a hike, or other activity to your route.

### IN-TOWN & PERSONAL CHAUFFER

No matter the occasion, we are happy to provide luxury in-town transportation to help you make the most of your minutes in our mountain town.

### DAY & OVERNIGHT TRIPS

There's so much more to see of this beUTAHful locale and we're happy to provide transportation and experiences outside of Park City, including day or overnight trips to Utah's Big 5 National Parks and more.





## BABY GEAR RENTALS

Don't worry about hauling all your family's gear with you from home, Park City has it all! Including cribs, highchairs/booster chairs, baby baths, stair gates, toys, strollers, hiking backpacks, and more... If there is something else you need, just ask. Daily or weekly rentals are available. Inquire for detailed list of rental options.

## BABYSITTING SERVICES

Some call it a babysitter, others might call it an expert S'more Maker or Fort Builder. No matter the name we all know, sometimes you need an adult only night while on vacation, but don't want the kids to miss out on their own incredible adventures. That's when we call on our trusted network of fully licensed, insured, and CPR/First Aid certified babysitting services who come to your Abode to look after your little ones and ensure their safety and vacation memories.

There is a 4-hour minimum for this service.







## STOCK THE FRIDGE, PANTRY & BAR

You've spent the day traveling... the last thing you want to do is to spend time running from store to store gathering your groceries or keeping up with the local liquor laws (Utah's state-run liquor stores are closed on Sundays and state holidays). We make it easy, just let us know what's on your list and we will ensure it's put away and awaiting your arrival, or we'll deliver to your door if you need restocking during your stay. Ask our Concierge Team about Kosher Grocery Shopping.

## CULINARY EXPERIENCES

Whether you're looking for a casual family style dinner, appetizers by the fireplace, heavy hors d'oeuvres, cocktail parties, 7-course full service tasting dinners, we have the best chefs in Park City in our portfolio.

Contact our Concierge Team for our culinary services menu.





## ERRAND SERVICE

Forgot your toiletries at home or on the plane? Need gear for your vacation you didn't bring? What about tracking down those amazing Ruby Snap cookies in the freezer to take home? Whatever you need, our local team will know exactly where to find it!

Let us know what's on your list, we are happy to do the shopping for you, the possibilities are endless.

## LAUNDRY PICKUP & DELIVERY

Let us take care of all your dirty laundry within one day. With our exclusive partnership with Lolo's Laundry Services, we're happy to offer free pickup and delivery to guests of Abode as well as rush or same day pickup & delivery.



## SHIPPING & DELIVERIES

Avoid the stress and headache of carrying all your gear and luggage through the airport or jamming it into the car. Ensure a safe arrival for all your belongings. Ship them ahead of your group and we will guarantee their safe storage and delivery, so everything you need is waiting for you at your Abode upon arrival. When you're ready to depart, your belongings will be picked up from your Abode and delivered to your home upon return.

celebrations &  
special  
arrangements



## FRESH FLORALS & BOTANICALS

There's nothing quite like fresh flowers to enhance any environment or occasion! Let us provide unrivaled floral arrangements delivered to your Abode or for any special celebration and bring your vision to life with extraordinary designs and luxury blooms & botanicals.



## CUSTOM ENHANCEMENTS

The #OnlyAtAbode experience begins the moment you walk through the door, and our team is dedicated to going above and beyond to make your stay with us an exceptional one. From charcuterie boards or a chocolate fountain waiting for you upon arrival, to whiskey tastings, custom cocktail experiences or après adventure refreshments throughout your stay, no request is too grand.





## CEBRATIONS & SPECIAL ARRANGEMENTS

The birthdays, engagements, anniversaries, holidays, and other special occasions don't stop when you're on vacation-or oftentimes, your getaway IS the special occasion! No matter what you're celebrating, we can make it all happen at your Abode, or anywhere!

From a special surprise or treat waiting upon your arrival, to celebratory décor, dining, entertainment, or experiences crafted uniquely to you, we're dedicated to the proposition that anything is possible!



## CUSTOM KIDS & FAMILY ACTIVITIES

Keep the littlest members of your tribe entertained with custom experiences of their own, and those memories will last a lifetime! Not to mention, mom & dad will be the true vacation heroes! From kids' activity kits and games to bespoke slumber party tents and special adventures, let their imagination run wild!

## CUSTOM BALLOONS & DÉCOR

No celebration is complete without balloons! From fun & chic balloon art arrangements & personalized hand-crafted creations to giant light up letters and balloon Boredom Buster kits, let us help you add a POP! of fun to any day!

## BIRTHDAY & SPECIALTY CAKES

Let us know what special sweets or custom desserts you're looking for to help celebrate your special occasion, and we'll take care of the rest!







## PHOTOGRAPHY SESSION

Preserve the cherished memories made in the mountains in a way that will never fade! From the beautiful mountain backdrop of Park City, let us provide one-of-a-kind imagery created just for you.

Our team of talented photographers will learn exactly what you're looking for, scout the perfect location and capture you and our group or family in the perfect light! Or add a photography experience to any itinerary, allowing yourself to be fully immersed in the moment, with prints framed canvases, folio boxes and more to take home!

If there's a budding photographer in the group, bring along your own camera and spend a day traveling the area with a photographer to work on honing your skills, learning all of the angles and adjustments to take photos like a pro!

Fully customizable sessions range from 1-3 hours & locations and include various print sizes and formats. Cost varies based on package. Inquire for custom pricing.



more utah  
adventures



## MUST-SEE UTAH ACTIVITIES

If you have more time in your schedule, there's so much to explore just outside of Park City! Experience the culture all around Utah with some of our suggested activities and must-see destinations!

Our Concierge Team can provide additional recommendations and build a custom itinerary or trip based on your group's interests. Additionally, many of these make for ideal experiences to add on to an existing adventure or a way to spend some extra time before checking in to your Abode or before your flight home!

Big Cottonwood Canyon Drive  
Snowbird Tram Ride  
Natural History Museum of Utah  
Red Butte Garden  
City Creek Shopping  
Gateway Shopping  
Utah State Capitol  
Temple Square  
Historic Trolley Square Gallery  
University & Historic Site Tours  
Tour of Salt Lake City  
Brewery & Distillery Tours  
Live Theater & Concert Venues  
Utah Olympic Legacy

Clarke Planetarium  
Red Butte Gardens  
Utah Natural History Museum  
Dinosaur Museum  
Discovery Gateway  
Hogle Zoo  
Tracy Aviary  
Living Planet Aquarium  
Wheeler Historic Farm  
Antelope Island  
Hiking the Wasatch Range  
Hiking at Bridal Veil Falls  
Bonneville Salt Flats  
The Great Salt Lake  
Timpanogos Caves



## UTAH'S BIG 5 NATIONAL PARKS DAY & OVERNIGHT TRIPS

Get out and explore the incredible and diverse beauty of Utah and check the Big 5 National Parks off your bucket list! Just a few hours south of Park City, the landscape transforms and you'll find yourself in a whole new world of awe-inspiring red rock formations and unrivaled sunsets. From day trips to overnight stays, our concierge team has a wide network of outfitters who can help build your custom itinerary, allowing you to take in all of the beauty and connect with nature on a level you could have never imagined

### SOUTHWESTERN UTAH

Zion National Park  
Bryce National Park

### SOUTHEASTERN UTAH

Arches National Park  
Canyonlands National Park  
Capital Reef National Park



# frequently asked questions & terms

## TRANSPORTATION

The cost of each #OnlyAtAbode experience includes private luxury round trip transportation. If you would prefer to arrange your own transportation, please let your Abode Concierge Team member know and they will provide updated pricing. Ride share services and public transit are also available in the Park City area, however pickup and drop-off times are not guaranteed. With Abode, your personal chauffeur is yours for the duration of your booked experiences ensuring the safety of your belongings and a prompt, arrival & departure.

## FOOD & BEVERAGES

Experiences that include gourmet catered meals are prepared by the best chefs in the Park City area, are tailored to the experience & group preferences, and include an assortment of non-alcoholic beverages. Upon request we are happy to include alcoholic beverages (beer, seltzer, wine) for guests 21 years of age or older. Premium beverages or liquor may be procured for an additional cost. Our team is happy to accommodate allergies, dietary restrictions, or other special requests, please let us know at the time of booking.

## GRATUITY

Gratuity of 20% has been included in the price for all experiences with a guide. If you are exceptionally pleased with your experience and would like to add additional gratuity, our Concierge Team is happy to ensure its allocation to your guide.

## HOW SOON SHOULD I BOOK?

Many of these experiences sell out far in advance, with varied booking windows. To ensure availability of desired experiences and preferred booking times, we encourage you to book all experiences, transportation, and dining reservations as soon as possible.

## WAIVERS

Many experiences require signed waivers by all participants. For most experiences your Concierge Team member will provide you with a digital waiver prior to the experience.

## CANCELLATION

All experiences are subject to the cancellation policies and dates as dictated by the individual outfitter. Our Concierge Team will inform you of cancellation policies for your itinerary at the time of booking. Transportation services must be cancelled by 8:00pm the day prior to your scheduled ride for a 100% refund.

## PAYMENT & PRIVACY

If you would like any services charged to a different payment method than what was used to pay for your reservation, please notify us right away so that we can add the proper payment information to your account. All balances must be paid in full no later than 7 days prior to the activity, or at the time of booking if the date of activity is within 7 days. If you would like to split payments between guests or over time, please inquire with our Concierge Team for additional payment options. All services and excursions procured on your behalf include the standard Abode concierge & service fee and are billed and charged to the payment method on file with your reservation upon procurement. We value your privacy and will NEVER share your payment or contact information without your consent.

## HEALTH & SAFETY

We value the health & safety of all guests, staff and our larger community, and kindly ask that you honor the most up-to-date policies as dictated by individual outfitters and public health officials. Our Concierge Team will inform you of the current requirements prior to your activity date.



A woman with blonde hair, wearing a blue quilted jacket, white earmuffs, and blue leggings, is lying on her back on a large, red and white plaid inflatable ring in a snowy forest. She is smiling and looking towards the camera. Her legs are raised in the air, and she is wearing brown boots with red laces. The background is a soft-focus snowy landscape with trees.

# it's time to live your story...

Contact our Concierge Team today to start planning your getaway #OnlyAtAbode

[concierge@abodeluxuryrentals.com](mailto:concierge@abodeluxuryrentals.com)